



OWNER'S PROTECTION PLAN

LIMITED WARRANTY

[7] SPA SHELL, SPA SHELL LEAKS, AND STRUCTURE

Marquis Spas warrants the spa shell against peeling, cracking, yellowing, blistering, or delamination for a period of seven years*.

Spa shell and structure are warranted against leaks for a period of seven years*.

[7] SPA CABINET

Marquis Spas warrants the DuraWood exterior against peeling, cracking, blistering, or delamination for a period of seven years*.

Natural cedar exterior is warranted to be free from defects at time of delivery.

[7] PLUMBING

Marquis Spas warrants the internal plumbing, internal glue joints, and all bonded parts against leaking for seven years*.

[5] MAJOR COMPONENTS AND SYSTEMS

Marquis Spas warrants the jet pump, pump seal, controls, equipment pack, and no-fault heater against any malfunction or defect in materials or workmanship for a period of five years*.

[3] FACTORY-INSTALLED PARTS

Marquis Spas warrants all factory-installed spa parts and components including drain bib, GFCI cord, gaskets, fuses, removable jet fittings**, skimmer lid**, light bulb**, light lens**, spa cover**, cover locks and latches** for a period of three years.* Filter cartridge and chrome jet covers are excluded from extended warranty, but are warranted to be free from defects at time of sale.

TRANSFERABLE

This warranty is transferable to all subsequent spa owners.

*Warranty coverage begins from date of purchase by the original owner, or begins one year after date of manufacture, whichever begins first, and extends for the specified length of time for each component.

**Customer must return part to Marquis Spas dealer for replacement.

LIMITED WARRANTY

This warranty extends to the original retail purchaser of the spa for personal, family or household purposes only. This warranty is transferable. Warranty coverage begins from date of purchase by the original owner, or begins one year after date of manufacture, whichever begins first, and extends for the specified length of time for each component.

In order to obtain the benefit of this warranty, the spa owner shall notify their authorized Marquis Spas dealer of any problem or warranty claim within thirty days of the time the problem is discovered. In the event the spa owner is unable to obtain parts or service from an authorized Marquis Spas dealer, the spa owner should contact the Customer Service Department of Marquis Spas. Notice of a problem can be sent to Marquis Spas via email at service@marquiscorp.com or in writing to Marquis Spas, 596 Hoffman Road, Independence, OR 97351-9601. Direct all correspondence to Customer Service Department.

PERFORMANCE OF WARRANTY

Marquis Spas agrees to repair any plumbing or surface defects and to repair or furnish a replacement for any factory-installed components covered under this warranty which, upon test and examination by Marquis Spas, prove defective. All materials for examination must be returned to Marquis Spas freight prepaid.

Marquis Spas unconditionally warrants the no-fault heater against any failure that requires replacement. Unconditional is defined as warranty coverage without exception if the component fails to operate properly within the spa's system, including, but not limited to, water chemistry damage.

Replacement parts, including light bulbs, skimmer lids, removable jet fittings, covers, cover locks and latches must be returned by the customer to the authorized Marquis Spas dealer for replacement.

Your authorized Marquis Spas dealer reserves the right to assess a travel or trip charge for service calls.

THIS WARRANTY IS LIMITED TO THE REPLACEMENT OR REPAIR OF THE DEFECTIVE ITEMS AS STATED IN THIS SECTION OF THE WARRANTY.

INVALIDATION OF WARRANTY

This warranty is void if this spa has been subjected to alteration, misuse or abuse, or if any repairs on the spa are performed or attempted by anyone other than an authorized Marquis Spas service center. "Alteration" is defined as any component or plumbing change, electrical conversion, or the addition of any alternative heating or sanitation device(s) other than Marquis Spas recommended components which contribute to component or unit failure. "Misuse and abuse" shall include, without limitation, any installation, maintenance or operation of the spa other than in accordance with Marquis Spas printed instructions (located in the Owner's Manual) or use of the spa in a manner or for a purpose other than for which it was designed. Under no circumstances shall Marquis Spas or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Other items not included in this warranty are freight expense; labor and material costs associated with removal and/or replacement of spa; damage to the spa surface and equipment due to the use of trichlor chlorine, or other harsh chemicals not recommended by Marquis Spas; damage to or fading/staining of the spa surface or equipment caused by impact, scratching, abrasive or corrosive cleaners, or extreme water temperatures (outside the range of 32°F to 120°F, 0°C to 49°C). **Damage to the spa surface caused by leaving the spa uncovered and empty of water with direct exposure to sunlight may cause solar heat distress and would invalidate this warranty.**

Other costs not associated to the direct repair of the spa, such as phone charges, missed work, and damage caused to the spa beyond Marquis Spas control, are not included in this warranty. Items beyond Marquis Spas control include but are not limited to damage resulting from: improper electrical connections; accidents; failure to follow procedures defined in the Owner's Manual; cleaning agents; and natural occurrences such as lightning.

IMPORTANT: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

DISCLAIMERS

There are no additional warranties, express or implied, which extend beyond the terms of this limited warranty.

No other person or entity has been authorized to make any warranty, representation or promise of performance not included in this express written warranty, and Marquis Spas shall not be bound by any such additional warranty, representation or promise.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.