We sincerely hope your spa life is a pleasant experience. If problems should arise, contact your authorized Marquis Spas® dealer. Or contact Marquis Corp. at any of the following:

Email: service@marquiscorp.com  
Web: www.marquisspas.com  
Marquis Corp.  
596 Hoffman Road  
Independence, OR 97351, USA

This manual is provided to enhance your enjoyment of your spa and to prevent non-warranty situations. It is your sole responsibility to read, understand and comply with the instructions in the owner’s manual. Please save your original sales receipt for reference in case of a future warranty claim. Failure to use, maintain or install the spa in compliance with this owner’s manual could result in loss of warranty coverage.

PRODUCT REFERENCE

SERIAL NUMBER LOCATION
You will find the serial number in the equipment area.

PLEASE FILL OUT AND KEEP FOR FUTURE REFERENCE

Name of Purchaser_______________________________________________

Date of Purchase________________________________________________

Address ________________________________________________________

City _____________________Country/Province_________________________

Postal Code _____________________________________________________

Spa Model/Colour_________________________________________________

Spa Serial No.____________________________________________________

Pack Serial No.__________________________________________________

Dealer’s Name ___________________________________________________

Dealer’s Address _________________________________________________

City _____________________Country/Province_________________________

Postal Code _____________________________________________________

Telephone _______________________________________________________

Every effort has been made to ensure the accuracy of this manual. However, Marquis Spas® reserves the right to improve its product without notice. This could create a minor variation between this manual and the actual product you receive. We apologize for any inconvenience this may cause.

SEPARATE WASTE COLLECTION

This symbol indicates the need for separate waste collection of electronic and electrical equipment. Please do your part in protecting the environment and human health by reusing and recycling used electronic equipment whenever possible. Please do not dispose of such equipment as unsorted municipal waste. This product was put on the market after August 13, 2005.


Additionally, products are marked according to Annex IV of Council Directive 2002/96/EC (Waste Electrical and Electronic Equipment – WEEE) which addresses the handling of products at the end of their useful life.
SAFETY INSTRUCTIONS

The following instructions contain important safety information. We strongly encourage you to read and apply them.

IMPORTANT SAFETY INSTRUCTIONS

WHEN INSTALLING AND USING THIS ELECTRICAL EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

1. READ AND FOLLOW ALL INSTRUCTIONS.
2. WARNING: To reduce the risk of injury, do not permit children to use this product unless closely supervised at all times.
3. DANGER: RISK OF CHILD DROWNING. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa or hot tub unless they are supervised at all times.
4. WARNING: Disconnect all supply circuits before obtaining access to the terminal.
5. A ground/earth terminal is provided on the terminal block located on the outside of the control box. To reduce the risk of electric shock, connect this terminal to the grounding/earth terminal of your electrical service or supply panel with a continuous green/yellow, insulated copper wire. The wire must be equivalent in size to the circuit conductors supplying the equipment. In addition, a bonding terminal (pressure wire connector) is provided on the outside of the control box for bonding to local ground/earth points. To reduce the risk of electric shock, this connector should be bonded with a No. 8 AWG (8.42mm²) solid copper wire to any metal ladders, water pipes, or other metal within five feet (1.5m) of the spa to comply with local requirements.
6. Your spa uses ground fault circuit interrupters (GFCIs) or residual current devices (RCDs) in the electrical sub-panel. Before each use of the spa and with the unit operating, press the Test button on each breaker. The switch should click over to the "Trip" position. Wait thirty seconds and reset each RCD breaker by switching it completely off and then completely on. The switch should then stay on. If either of the interrupters does not perform in this manner, it is an indication of an electrical malfunction and the possibility of an electric shock. Disconnect the power until the fault has been identified and corrected.
7. Install the spa so proper drainage is provided for the compartment containing the electrical components.
8. DANGER: RISK OF ELECTRIC SHOCK. Do not permit any appliance, such as a light, radio, telephone, or television within 1.5m of the spa or hot tub.
9. WARNING: TO REDUCE THE RISK OF INJURY.
   • The water in the spa should never exceed 40°C. Water temperatures between 38°C and 40°C are considered safe for a healthy adult. Lower water temperatures are recommended for extended use (exceeding 10 minutes) and for young children.
   • Since excessive water temperatures have a high potential for causing fatal damage within the early months of pregnancy, pregnant or possibly pregnant women should limit spa water temperatures to 38°C.
   • Before entering a spa, the user should measure the water temperature with an accurate thermometer since the tolerance of temperature-regulating devices may vary as much as ±1°-3°C.
   • The use of drugs, alcohol, or medication before or during spa use may lead to unconsciousness with the possibility of drowning.
   • Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.
   • Persons using medications should consult a physician before using a spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.
10. DANGER: TO REDUCE THE RISK OF INJURY TO PERSONS. Do not remove the suction fittings.
11. DANGER: RISK OF INJURY. Never operate a spa if the suction fitting(s) are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the original suction fitting. The suction fittings in the spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.
12. DANGER: Children are especially sensitive to hot water. At no time should children have unsupervised access to the spa. Children must not be allowed to climb onto the spa cover. All Marquis Spas are equipped with a locking safety cover. Always lock the child resistant locks after using the spa for your children’s safety.
13. CAUTION: To reduce the number of airborne bacteria in an enclosed spa area, proper ventilation must be provided.
14. WARNING: The design and construction of this spa are in accordance with all applicable regulations. Modifying or adding spa components may affect proper spa functioning, and may void the compliance markings.
15. SAVE THESE INSTRUCTIONS.

PERSONAL SAFETY

Prolonged immersion in hot water can result in HYPERTHERMIA, a dangerous condition which occurs when the internal temperature of the body reaches a level above normal (37°C). The symptoms of hyperthermia include dizziness, fainting, drowsiness, lethargy, and a body temperature above 37°C. The physical effects of hyperthermia include unawareness of impending hazard, failure to perceive heat, failure to recognize the need to exit the spa, physical inability to exit the spa, fetal damage in pregnant women, and unconsciousness resulting in a danger of drowning.

WARNING: The use of alcohol, drugs, or medication can greatly increase the risk of fatal hyperthermia in hot tubs and spas.

Persons taking medications which induce drowsiness such as tranquilizers, antihistamines, or anticoagulants should not use the spa. Pregnant women and persons with a medical history of heart disease, diabetes, or high blood pressure should consult a physician before using the spa.

PERSONAL SAFETY DOS:

• Be sure your spa is connected to the power supply correctly – use a licensed contractor.
• Disconnect the spa from the power supply before draining the spa or servicing the electrical components.
• Test the RCD monthly.
• Test the water temperature with your hand before entering the spa to be sure that it’s a comfortable temperature.
• Do not use the spa if water temperature is outside of set temperature.
• Remember that wet surfaces can be very slippery. Take care when entering and exiting the spa.
• Use the safety cover when the spa is not in use, whether it is empty or full of water.
• Keep the water clean and sanitized with correct chemical care.
• Turn on the jets when adding ANY spa water chemicals.
• After running the pump for three consecutive 15 minute periods (if so desired), allow for a 30 minute cool-down period.
• Clean the filter cartridge(s) monthly to remove debris and mineral buildup which may affect the performance of the hydrotherapy jets, limit the flow, or trip the high limit thermostat which will turn off the entire spa.

PERSONAL SAFETY DONTS:

• Don’t use the spa with the equipment compartment door removed.
• Don’t use the spa for long periods of time at water temperatures in excess of 40°C.
• Don’t allow the jet pump(s) to operate for an extended period of time with the cover in place. Extended pump operation will cause a slow heat buildup due to water friction. The spa equipment controls are equipped with a built-in safety timer that will automatically shut off the jet pump(s) after 15 minutes of continuous operation should it have been left on inadvertently.
• Don’t operate the spa at any time with the filter cartridge(s) removed.
• Don’t lift or drag the cover by using the tie-down straps or cover skirt; always lift and carry by using the external handles.
• Don’t store chemicals in the spa’s equipment compartment.
INSTALLATION INSTRUCTIONS

LOCATION
For your portable spa to function properly and safely, it must be located on a hard, flat, level surface. Inground spas require special installation techniques and should be planned in conjunction with your authorized Marquis Spas® dealer. Improper installation can result in structural damage to the spa and the voiding of your spa warranty. Items to discuss with your dealer include: local construction codes, electrical service requirements, serviceability of equipment, existing underground obstructions such as gas, water, and telephone lines, safety measures such as fences and locks, and visibility of the spa installation from the home, street, and neighbors.

- Do not shim your spa. If your pad is not level you must pour a top cap: contact a professional.
- Allow for sufficient water drainage around the spa to help preserve the equipment and support structure. This includes indoor installations.
- A filled spa can weigh up to 2268 Kg and the location must support the weight of the filled spa.
- Locate the equipment compartment where it will be accessible. Your spa MUST be installed to permit access for servicing the equipment above and/or below any decks or floors. Access is essential and must allow adequate room for service. To facilitate repairs, Marquis Corp. or its agent may require access to spa equipment. It is your responsibility to provide unencumbered access. See spa diagrams for location of power supply.
- Leave access to the circuit breakers in the sub panel.
- Be sure the spa is level and in the final position BEFORE filling with water. Check for power cords, tools, and hoses that may be caught underneathe the spa.
- Do not apply power to the spa before it is completely filled with water. Damage to the pumps, heater and sensors may result.
- IMPORTANT: DO NOT LET AN EMPTY SPA REMAIN EXPOSED TO DIRECT SUNLIGHT. Spa surface temperatures can reach in excess of 82°C if left exposed to the sun. Significant damage can occur if this is allowed to happen, including warping and blistering of the surface and components. Damage that occurs as a result of this exposure is not covered under the warranty.
- CAUTION: Never try to move a spa that has not been fully drained. To do so could result in damage to the spa and physical injury to the mover.
- Cracks in the spa surface, exterior siding or DuraBase due to improper transport or support of the spa are not covered under the warranty.

OUTDOOR AND PATIO INSTALLATION
To install the spa outdoors, we recommend a reinforced concrete pad at least 10 cm thick. The reinforcing material should be grounded per electrical codes.

If you place the spa on the ground, even temporarily, place the spa empty of water on concrete pavers under the entire bottom of the spa. The concrete pavers should be at least 5 cm thick and level across the entire surface. The spa will inevitably settle and become out of level on this surface, thus it is important to get the spa onto a solid foundation as soon as possible.

DECK INSTALLATION
Be sure the deck can support the weight of your filled spa by checking the deck’s maximum load capacity. Consult a qualified building contractor or structural engineer. Minimum requirement is 45.36 Kgs. per 9.3 cm.

INDOOR INSTALLATION
There are special requirements if you place your spa indoors. Flooring material must provide adequate traction when wet. Proper drainage is essential to prevent water pooling. To avoid increased humidity, you need to provide proper ventilation to the area. The addition of a ventilation system is recommended.

SHUT-OFF VALVES
Your spa is equipped with shut-off valves (see EQUIPMENT DIAGRAM) that shut off the water flow to the equipment system for authorized Marquis Spas® dealer service. At times, a new spa or one that has recently been serviced may have the shut-off valves partially closed which can restrict the water flow and hinder jet performance. Be sure the valves are fully open.

FREEZE PROTECTION
When a freeze condition is detected (which occurs when the temperature in the heater housing drops to 13°C), the jet pump(s) is automatically activated. In areas with extremely cold winter conditions, your spa should be fine as long as it is left running at normal operating temperatures. If you plan to turn the spa off, follow the instructions in this manual (see SUSPENDED USE OR WINTERIZING YOUR SPA).

OVERHEATING
In the case of extended hot weather, the spa water temperature may reach and maintain 40°C to 41°C or higher. This is due to the ambient temperature and the full insulation in the spa cabinet. You may have the option of shortening the pump-run time. (See SPA CONTROL OPERATION for available options.)

FILTER CARTRIDGE(S)
Your portable spa features one or two Vortex filters.

Filter cartridges and filter lids are warranted to be free of defect at time of delivery and do not qualify for labor coverage under the warranty. These parts can be purchased or exchanged at your authorized Marquis Spas® dealer.

NOTE: It is very important that the components of these filtration systems be installed properly in the proper part of the spa.

1. Hold the Vortex filter cartridge and center it in the opening of the filter housing.
2. Use the filter handle and turn the filter cartridge clockwise to screw it in place. (Use caution not to over tighten as damage may occur to threads and is not covered under warranty.)
3. Grasp the edge of the Vortex skimmer lid or Waterfall tray, center it over the rings and gently snap in place. For Show spa, gently place the tray in position resting the center point in the groove.

SUCTION GUARDS
The suction fitting(s) in the footwell of your spa is an opening through which the jet pump(s) draws water. Suction fittings are equipped with a safety guard. Suction through the fittings can be strong. The safety guard(s) must remain in place and undamaged. A fitting with a damaged guard(s) can be dangerous, especially to small children or people with long hair. Should any part of the body become drawn to a fitting, immediately turn the jet pump(s) off. Long hair should be restrained. Never allow long hair to float freely in the spa. Replace any missing or damaged suction guard(s).

NOTE: It is normal for the flow rates of the suction fittings to vary from strong to barely noticeable.

ELECTRICAL REQUIREMENTS
It is the responsibility of the spa owner to ensure that all electrical connections are made in accordance with all electrical codes in effect at the time of installation including proper bushings (at least 1 mm in diameter) at the spa control and at the appliance openings. The recommended spa operating environment is -5°C to +45°C, at 20-80 percent of relative humidity. Fuses are covered to be free of defect at time of installation only.

Electrical Supply:
Insert the incoming electrical service line through one of the access holes on either side of the spa base (remove plastic plug). Then insert the service through the electrical access hole of the control box (see diagrams).

A pressure wire connector is located on the exterior of the control box. If the installation includes a common bonding grid (reinforced concrete slab, ground/earth plate beneath the spa, or any metal water pipe connection), this pressure wire connector should be bonded to any metal ladder, water pipe, or other metal, within 1.5 m of the spa and in accordance with pertinent electrical codes.
220-240V AC, 50 Hz:
Connections shall be made in accordance with the wiring diagram found on the inside of the control box cover. Connections should be made with copper conductors only – aluminum wiring should not be used with this system. All conductors, circuit breakers, and/or fuses must be sized in accordance to the input ratings shown below:

220-240 V AC, 50 Hz:
• Permanently connected
• Rated 220-240V AC – 50 Hz
• One and two pump spas are rated 16A for low amp setting (heater off during high-speed) and 32A for high amp setting (heater on during high-speed).

Improperly wired spas can cause irreversible damage resulting in blown fuse and melted terminal block, and to other electrical components. Also, damage caused to components or equipment caused by high or low voltage, brown outs or electric surges is not covered under warranty.

Electrical Service Connections at Terminal Block, Inside Spa Controller:
The spa must be supplied through a single MCB with a certified residual current device (RCD) with a rated current trip not exceeding 30 mA. Means for spa disconnection from supply must be incorporated in the fixed wiring. Recommended supply conductor nominal cross sectional area is 4mm² for 16A rating, 6 mm² for 32A rating.

NOTE: If the power cord on any piece of electrical equipment, such as a jet pump or ozone generator, becomes damaged, do not use the spa until the cord has been repaired. Consult your authorized Marquis Spas® dealer for assistance on such repair.

Electrical Diagram: Destiny, Envy, Euphoria, Mirage, Promise, Quest, Rendezvous, Resort, Retreat, Reward and Spirit

Improperly wired spas are beyond Marquis Corp. control and are not covered under the warranty. Other items beyond Marquis Corp. control include, but are not limited to, damage resulting from: improper connections; accidents; failure to follow procedures and instructions defined in the Marquis Spas® printed instructions; cleaning agents; and natural occurrences including but not limited to rodent or insect infestation, mold, lightning and other acts of nature.

STARTING YOUR SPA

START-UP PROCEDURE
Your spa is equipped with solid-state Comfort Controls specific to your spa model. (See SPA CONTROL OPERATION for your specific spa model.)

To start your spa, you need a spa water test kit or test strip and an underwater thermometer. It is important to follow each of these steps when starting your spa. Once you have completed the following steps, refer to the instructions in your start-up kit for proper start-up water maintenance, or see MARQUIS SPA CARE.

NOTE: Your spa has been filled and test-run at the factory. The first time your spa is filled with water, some discoloration from residual test water may appear. This will disappear when the spa is completely filled and the filtration system is functioning.

WARNING: Spa must be completely filled with water before turning on power.

Test the water for the proper chemical balance and adjust as necessary. Marquis SpaCare™ products are recommended. (See WATER TREATMENT.)

PROPER CHEMICAL BALANCE IS IMPORTANT for your safety and the longevity of your spa.

In the case of relocating your spa, it is imperative to follow the instructions in the owner’s manual. These instructions must remain with the spa. Damage caused by relocating spa is not covered under warranty.

THERAPY PUMP(S)
Start-up procedure for all models
1. Place spa on a hard, flat, level surface. Make sure the power supply is off.
2. Make sure the suction guard(s) in the footwell are in place and undamaged.
3. Open the equipment door. Tighten all disconnects and open all shut-off valves.

NOTE: Keep the drain valve closed at all times except when draining the spa (do not rely on the cap to stop the flow of water). Not doing so could result in damage to the drain valve due to freezing water.
4. Install filter cartridges. (See INSTALLATION INSTRUCTIONS, Filter Cartridges.)
5. Fill the spa with water to two-thirds of the way up the Vortex skimmer openings.
The use of a Fill Filter is recommended, especially in areas with high mineral content in the water.

6. Turn the power on.
7. Allow the spa to circulate on high-speed (see SPA CONTROL OPERATION) for four to five minutes to discharge air from the plumbing system. Do not expect hot water immediately from the jets; the heater will take several hours to heat the water.
8. Your spa is now in “pump priming” mode and a “Pr” message displays in the LCD window of the control panel. While in this mode the spa appears idle, which lasts approximately four to five minutes if not exited manually. To exit manually, press the TEMP pad.
9. At this time, the spa should have water flowing from the jets. If the pump has not primed and the water is not flowing from the jets after two minutes, TURN OFF POWER TO THE SPA and vent air from the pumps by slightly opening the pump unions. After turning the power on again, the spa initiates a new priming mode. Repeat steps above.
10. The system requires approximately two minutes of water flow to determine the water temperature. After two minutes of water flow, the temperature is displayed as actual water temperature. After you have manually exited the priming mode (or allowed the spa to automatically exit), the LCD window momentarily displays 37°C and then the display switches to - - - °C.
11. The factory default setting for water temperature is 37°C. Use the TEMP pad on the control panel to set the water temperature to the desired level. (See SPA CONTROL OPERATION.) Your spa heats at the rate of approximately 3°C per hour.

SPA COVER
When the spa is not in use, the cover should be kept on the spa to retain the water’s heat and to keep out dirt, leaves, etc.

For your safety and convenience, the cover is equipped with adjustable straps, safety locks, and handles. Use the exterior handles to remove and replace your cover. Never attempt to open or remove the cover by grasping or pulling on the cover skirt or cover lock straps as the skating will tear.

Marquis suggests you use the safety locks to help keep out unintended users and prevent covers from being blown off in windy conditions. The cover and retractable cover system are not recommended for use in wind conditions reaching above 40 km/h. If your spa is located in an area susceptible to high winds, additional cover lock straps may be necessary to minimize cover damage.

Open the spa cover:
1. Unfasten all cover lock straps.
2. Place one hand under the cover skirt, between the spa and cover, to break the cover’s vacuum seal. Do not use cover handles to break vacuum seal.
3. Fold the front half of the cover over onto the back half.

NOTE: Unlock and release all cover locks before attempting to open cover. Damage caused by attempting to open the cover while locked or by wind is not covered under warranty. Do not walk, stand, climb, or sit on the vinyl cover or retractable cover system. Do not use hard, sharp, or metal objects, such as a windshield scraper, to remove ice. Such objects can cut, mar, or puncture the cover’s vinyl surface.

Close the spa cover:
1. Place one hand on the upper corner of the cover and gently push forward in the direction of the spa. The cover will rotate forward to cover half of the spa.
2. Unfold the cover by lifting the handle located on the top (front) half of the cover. Allow the unfolded half to fall down onto the spa.
3. Secure the cover lock straps to the spa and lock them.

NOTE: When opening a cover with a cover removal mechanism, use one of the manufacturer’s recommended methods. Do not attempt to open the cover in any other way. Damage caused by improper opening or closing of the cover is not covered under the warranty.

Fading, staining, torn stitching of the spa cover and broken foam cores are not covered under the warranty if caused by improper use or maintenance. Spa covers do not qualify for labor coverage under the warranty. These parts can be purchased or exchanged under warranty at your authorized Marquis Spas® dealer.

SPA CONTROL OPERATION
Destiny, Envy, Euphoria, Mirage, Promise, Quest, Rendezvous, Resort, Retreat, Reward, Spirit

PUMP PRIMING (Pr)
Pump priming feature begins at start-up. When your spa is energized, the LCD window displays a “Pr” message. This mode lasts approximately four to five minutes, if not exited manually by pressing the TEMP pad.

UNDERWATER AND ENTRYWAY LIGHTS
Press the LIGHT pad on bather’s panel or remote control (option) to turn the underwater and Entryway lights on and off. The low-voltage system produces a night light for evening use and makes entering and exiting the spa safer. After being on for 50 minutes, the lights automatically turn off.

AQUA AMBIANCE™ /CONSTELLATION™
Use LIGHT pad. Step one: turn on light. Step two: turn off and then on within 2-3 seconds. Repeat for all options.

NOTE: LED lights and non-LED lights do not qualify for labor coverage. These parts can be purchased or exchanged under warranty at your authorized Marquis Spas® dealer.

WATERFALL FEATURE
The Waterfall feature and Convenience Center attaches securely to the dual Vortex skimmer tops. NOTE: Don’t remove the waterfall top while the pumps are running.

JETS
Use the JETS pad on the bather panel or remote control. First press of the JETS pad activates pump on low-speed (and starts soak timer). Second press of the JETS pad activates pump on high-speed. Third press of the JETS pad turns jets off for all-quiet mode. Fourth press of the JETS pad turns pump back to low-speed. If the pump is already on low (heating, filter cycle) then the first press starts the soak timer. After running on low- or high-speed for 15 minutes, the pump automatically turns off (unless in heating or filtering cycle).

SOAK TIMER
The soak timer starts the first time you press a JETS pad. The LCD window displays the elapsed time (1-30 minutes) for 55 seconds, then switches to the current water temperature for five seconds, then back to the timer. It continues to alternate for the entire 30 minutes. The timer runs for 30 minutes regardless of other functions in use (jets, temperature, or light). You can manually cancel the timer by pressing the TEMP+ pad and then the LIGHT pad.

REMOTE CONTROL (OPTION)
NOTE: During times of inactivity, wireless remotes should always be stored in the cup holder on the lip of the spa or removed from the spa. By storing the wireless remote out of water, it will be less susceptible to water intrusion, a situation that can occur after extended water exposure. More often, water intrusion occurs when spa owners attempt to replace the batteries in their remote and then do not properly reseat the remote. Battery replacement should only be performed by spa care professionals. Batteries and water intrusion into remote controls is not covered under the warranty. Remote controls do not
**TEMPERATURE DISPLAY AND ADJUSTMENT**

Factory Default Settings:
- Temperature: 37°C

**SMARTCLEAN™ FILTRATION**

Your spa is preset at the factory with a default setting to filter itself using the jet pump on low-speed for 45 minutes two times per day. These settings represent the filter settings necessary for average use. The timing of the first filter cycle is determined by when the spa was initially energized. The first cycle begins six minutes after this initial power-up. The second filter cycle begins 12 hours after the first cycle.

To adjust the filter settings:

Press the SETTING pad to display the filter time settings (F1, F2, F4, F6). Use the TEMP+- pad to scroll through the options. When desired selection has been reached, press the SETTING pad again to enter selection and advance to the filter cycle options. When desired selection has been reached, press the SETTING pad to enter selection and advance to the smart logic settings.

**Selectable filter cycles and cycle duration**
- 2C: twice per day (once every 12 hours)
- 1d: once during the day
- 1n: once during the night
- F1: 45 minutes
- F2: 2 hours
- F3: 4 hours
- F6: 6 hours

**SMARTCLEAN™**

Your spa is preset at the factory with a default setting to filter for one hour (1H) every time your spa is used. This SmartClean™ cycle begins 30 minutes after the spa light or jet pump has been deactivated. The pump runs on low-speed to filter the water for the cycle's duration.

**Selectable SmartClean Settings**
- 1H: 1 hour
- 2H: 2 hours
- 3H: 3 hours
- 4H: 4 hours
- OH: Off

To adjust the SmartClean settings:

Use the TEMP+ - pad to scroll through options. When desired selection has been reached press SETTING pad to enter selection and exit settings mode.

**HEAT LIGHT**

The HEAT light illuminates when the heater is on. The pump circulates on low-speed whenever the thermostat calls for heat.

**HEAT MODE**

Your spa comes preset in the standard heat mode. The heat mode can be adjusted to one of three different settings:

**Standard Mode (St)**

The spa water heats to the temperature as set at the bather’s panel. In this mode, the filtration pump turns on for two minutes every half-hour to “poll” or check the water. If heat is needed, the unit heats to the set temperature. The LCD window steadily displays the actual temperature in this mode.

**Economy Mode (Ec)**

In this mode, the spa only heats to the set temperature during a filter cycle. The LCD window displays “Ec” alternately flashing with the actual temperature when the spa is up to temperature and “Ec” steadily when the water temperature is below the set temperature.

**Sleep Mode (SL)**

Your spa will maintain a water temperature that is 7°C below the set temperature. The heater functions only during a filter cycle. The LCD window displays “SL” flashing alternately with the actual temperature when the spa is up to set temperature and displays “SL” steadily when below set temperature.

To Adjust the Heat Mode:

First press the SETTING pad to display the heat mode settings (St, Ec, SL). Use the TEM P+ - pad to scroll through the options. When desired selection has been reached, press SETTING pad again to enter selection and advance to the filter cycle settings (F1, F2, F4, F6).

**Maintenance Reminders**

- CL: Clean Filter LED will illuminate every 30 days.
- CH: Change Water LED will illuminate every 90 days.

To reset maintenance reminders, press SETTINGS pad.

**SYSTEM LOCK**

Once you find and establish the settings that work best for your individual needs, use system lock to keep from inadvertently changing the settings.

Press the TEMP+- pad and then immediately press the SETTING pad. Unlock by repeating sequence. While the system is locked, you may still operate the jets and light. The LCD window displays LC to indicate the system is locked by repeating sequence. While the system is locked, you may still operate the jets and light. The LCD window displays LC to indicate the system is locked by repeating sequence.

**REMOTE CONTROLS**

(See SPA OPERATION, Jets)

**SPA CONTROL OPERATION**
PUMP PRIMING (Pr)
Pump priming feature begins at start-up. When your spa is energized, the LCD window displays a “Pr” message. This mode lasts approximately four to five minutes, if exit not manually by pressing the TEMP+ pad.

UNDERWATER AND ENTRYWAY LIGHTS
Press the LIGHTS pad on the bather’s panel or remote control (option) to turn the underwater and Entryway lights on and off. The icon appears in the lower center of the display when the light is on. The low-voltage system produces a night light for evening use. After being on for 60 minutes, the lights automatically turn off. See SETTINGS for automatic light programming.

AQUA AMBIANCE™/CONSTELLATION™
Press LIGHTS pad to turn on step one. Press LIGHTS pad again to turn off for one second. Then press LIGHTS pad again for step two. Repeat for all options.

WATERFALL TRAY FEATURE (option)
The waterfall feature and convenience tray attaches securely to the dual Vortex skimmer tops. NOTE: Don’t remove the waterfall top while the pumps are running. The tray feature on the Show spa attaches to the spa interior.

SOAK TIMER
The soak timer starts the first time you press the TIMER pad. The LCD window displays “E” for the elapsed time followed by time in minutes (“00, 01, 02”, etc.). A second press of the TIMER pad will exit the timer mode. The timer display and the current temperature display will alternate every 10 seconds.

SETTINGS
Clock
Press the CLOCK pad followed by the SETTING pad. “Program” will be shown in the upper left corner of the panel display and the hour will begin flashing. To adjust, press the TEMP+ or TEMP- pad. Once the correct hour has been set, press SETTING pad to set the minutes. “Minutes” will flash. Follow above procedure to set the correct minutes.

Filter Cycle 1:
Press the FILTER pad followed by the SETTING pad three times to enter Filter 1 programming. “Program filter 1 start time” will be shown in the upper left corner of the panel display and the hour will begin flashing. To adjust, press the TEMP+ or TEMP- pad. Once the correct hour has been set, press SETTING pad to set the minutes. Follow above procedure to set the correct minutes. Press the SETTING pad again and “Program filter 1 end time” will be shown in the upper left corner of the panel display and the hour will begin flashing. Follow above procedures to set the correct hour and minutes.

NOTE: When in a filter cycle, the Filter Cycle LED will illuminate.

Filter Cycle 2:
Press SETTING pad to enter filter 2 programming mode. “Program Filter 2 start time” will be shown in the upper left hand corner of the panel display and the hour will begin flashing. Follow above procedure to set the correct hour and minutes. Press the SETTING pad again and “Program filter 2 end time” will be shown in the upper left corner of the panel display. Follow above procedure to set correct hour and minutes.

Spa Light:
Press SETTING pad to enter spa light programming mode. The light icon will begin flashing at the bottom of the panel display. “Start time” will be shown in the upper left hand corner of the panel display and the hour will begin flashing. Follow above procedure to set the correct hour and minutes. Press the CANCEL pad to turn the spa light cycles on or off. Press the CANCEL pad to exit programming mode.

NOTE: Any time during the setting of features, you may exit the programming procedures by pressing the CANCEL pad. If you do not want to run the spa light cycles, set the start and end times for the same time.

HEAT MODE
Your spa comes preset in the Standard heat mode. Allow about one hour per 0.56°C for heating your spa water when increasing the temperature to the desired level. The heat mode can be adjusted to one of three different settings:

Standard Mode
The spa water heats as necessary to maintain the set temperature. *Standard* will display until the mode is changed.

NOTE: The last measured temperature displayed is current only when Pump 1 has been running for at least two minutes.

Economy Mode
In this mode the spa only heats to the set temperature during a filter cycle. The “Economy” icon will display until the mode is changed. Press the JETS 1 pad to put the spa in “Standard-in-Economy” mode which operates the same as Standard mode (both Economy and Standard will display). The spa reverts to Economy mode automatically after one hour.

Sleep Mode
The spa water heats to within 7°C of the set temperature only during filter cycles. “Sleep” will display until the mode is changed.

To Adjust Heat Mode
First press the SETTINGS pad. The current heat mode will start flashing. Use the TEMP+ pad to scroll through the modes. When desired mode is displayed, touch the SETTINGS pad again to lock the mode.

Panel Lock
Press TEMP+ or TEMP- pad followed by QUIET SOAK pad to lock. Then press TEMP+ or TEMP- pad followed by QUIET SOAK pad to unlock.

• Lock feature locks all user settings: time, filter cycles, heat modes, SmartClean™ and temperature settings.

• Lock feature does not lock jets 1, Jets 2, Timer, Spa Light, Quiet Soak, or Clock.

• Secured LED will illuminate when system is locked.

Quiet Soak
Press the QUIET SOAK pad to enter the soak mode. All automatic functions related to the pumps are disabled (i.e., filter cycles, SmartClean™ cycles). If either pump 1 or pump 2 are operating, they will be turned off. Soak mode lasts for 30 minutes, then the spa returns to normal operation. All button functions operate as normal while in a Soak mode. When in a Soak mode, the Soak LED will illuminate.

Maintenance Reminders
• rSA will be displayed in the LCD window every 21 days.
• Clean Filter LED will illuminate every 30 days. rCL will be displayed in the LCD window.
• Change Water LED will illuminate every 90 days. rCH will be displayed in the LCD window.
• rCA will be displayed in the LCD window every 90 days (see LCD Diagnostic Messages).
• To reset maintenance reminders, press SETTINGS pad. (See USER PREFERENCE SETTINGS to suppress maintenance reminders.)

JETS
Use JETS 1 pad on either bather’s panel or remote control. First press JETS 1 pad to activate pump on low-speed. Second press of JETS 1 pad activates pump on high-speed. Third press of JETS 1 pad turns jets off for all-quiet soak setting. Fourth press of JETS 1 pad returns pump to low-speed. Repeat above procedure for JETS 2 and JETS 3.

Pump 1 and 2: Epic and Show
• High-speed run timeout: 15 minutes
• Low-speed run timeout: 15 minutes (if not in filter cycle or SmartClean™)

REMOTE CONTROLS
(See OPERATING YOUR SPA, Light, and Jets.)

NOTE: During times of inactivity, wireless remotes should always be stored in the cup holder on the lip of the spa or removed from the spa. By storing the wireless remote out of water, the remote will be less susceptible to water intrusion, a situation that can occur after extended water exposure. More often, water intrusion occurs when spa owners attempt to replace the batteries in their remote and then do not properly reseal the remote. Battery replacement should only be performed by authorized Marquis Spas® dealer.
CONSTANTCLEAN™ WATER MANAGEMENT WITH BUILT-IN SANITATION SYSTEM

Not available in all international markets. (See Built-in Sanitation System)

Ozonator Operation

The ozone generator operates when pump 1 is on low-speed in Filter Cycles and SmartClean™ cycles ONLY. The O3 icon appears to the left of the temperature display when the ozone generator is operating.

User Preference Settings

Supress reminders: Displayed as (Sr.n) for no, and (Sr.Y) for yes. When set to (Sr.Y), reminders are never shown in the display. When set to (Sr.n), all reminders are shown.

Temperature display in Celsius: Displayed as (tc.n) for no, and (tc.Y) for yes.

24 hour time: Displayed as (24.n) for no (12 hour AM/PM), and (24.Y) for yes (24 hour military).

SmartClean™ settings: Displayed as (cc.0) for SmartClean off, (cc.1) 1 hour, (cc.2) 2 hour, (cc.3) 3 hour, and (cc.4) for 4 hour Smart Logic durations.

When the spa is in a SmartClean cycle, the SmartClean LED will illuminate.

To Enter the User Preference Mode

- Press the TEMP+ button
- Press the JETS 1 button (displays (Edt))
- Press the LIGHTS button (displays (USd))
- Press the JETS 1 button (displays (Sr.n))
- Use TEMP + or TEMP– pad to scroll through options
  - Sr.n: Reminders not suppressed
  - tc.n: Temperature display not in Celsius
  - 24.n: 12 hour AM/PM
  - cc.1: One hour Smart Logic
- Once the desired selection has been reached, press the JETS 1 pad. The last number or letter will flash. Use the TEMP + or TEMP– pad to change the setting. Press the JETS 1 pad to enter selection and return to previous mode.
- Press the LIGHTS pad twice to return to normal operation.
- At any point, if a pad is not pressed within thirty seconds of a previous pad press, the mode will cancel and the spa will return to normal operation.

ADAGIO™ AUDIO SYSTEM

Stereo

Adagio is easy to operate with logical push button controls and function keys. Please refer to the Poly-Planar Marine Audio Center manufacturer’s owner’s manual for features, operation, and troubleshooting.

NOTE: Avoid water splashing on the stereo face. Never insert a disk or operate the stereo with wet hands. Moisture can damage internal components. Water intrusion into stereo is not covered under warranty. See Poly-Planar owner’s manual for coverage information. Consult your Marquis Soundsations™ Adagio™ Audio Systems Limited Warranty for more information about coverage.

Speakers

Gently push the top of the self-rising speakers to raise them. Hold the speaker top, avoiding the speaker screens, and gradually rotate the speakers as desired. To lower the speakers gently push the speaker top until it is completely closed. Make sure speakers are in the down position before closing the spa cover. Speaker lift mechanism is manufacturer-warranted against failure due to manufacturing defects only. Closing the spa cover with speakers in the up position or forcing the speaker down too rapidly can result in damage.

Adagio™ Remote Control (option)

With the speakers in the raised position, point the remote at the speakers. The remote controls the Adagio™ audio system as well as spa functions. Do not leave the remote in the spa.

Euphoria, Resort and Reward models: The LIGHTS button controls the spa light; the JET 1 button controls pump 1 and 2.

Adagio™ Audio Expansion Port

The built-in audio expansion port allows you to connect optional accessories. Use the supplied 3.5 cm auxiliary jack to connect input from devices such as an MP3 player operating at 4.5V or less.

DVD UNIT (OPTION ON SHOW)

Aquavision is a completely independent waterproof video monitor that is built to the latest regulations in waterproofing and safety, it is designed to integrate into the spa environment. Aquavision incorporates the latest state of the art screens with the latest and best features. Aquavision features heated screen areas to prevent the front from misting up in humid conditions or even freezing up in cold conditions. The E-Suite™ features an Aquavision unit with Adagio™ audio system and a wireless remote control.

Operating the Monitor

Gently push the button on top of the self-rising monitor unit to raise it. To lower the monitor unit, gently push the button. Make sure monitor unit is in the down position before closing the spa cover. Monitor lift mechanism is manufacturer-warranted against failure to lift due to manufacturing defects only. Closing the spa cover with the monitor unit in the up position or forcing the monitor down too rapidly can result in damage. Please refer to the Aquavision manufacturer’s owner’s manual for features, operation, and troubleshooting.

EQUIPMENT DIAGRAMS

ENVY, MIRAGE, PROMISE, QUEST, RENDEZVOUS, RETREAT, SPIRIT
MEANS SPAS®

OWNER’S MANUAL

DESTINY, EPIC, EUPHORIA, RESORT AND REWARD

# Component Identification 
<table>
<thead>
<tr>
<th>Quantity</th>
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<tr>
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<td>7 Suction Fittings 4</td>
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<td>8 Floor Drain 1</td>
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<td>17 Waterfall Valve* 1</td>
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<tr>
<td>18 Adagio™ Speakers 2</td>
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DESTINY™

Physical Specifications

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<tr>
<th>Size</th>
<th>Dimensions/mm</th>
<th>Height/mm</th>
<th>Corner Radius/mm</th>
<th>Seating Positions</th>
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<th>Weight Full/Kgs.</th>
<th>Water Capacity/Litres</th>
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Destiny Tri-Zone Control

ZONE 1 (Jets 1)
Mid- and lower-back jets.*

ZONE 2 (Jets 1)
Upper-body jets.*

ZONE 3 (Jets 1)
Lower-body jets.*

ZONE 4 (Jets 2)
Upper- and mid- and lower-body jets.*

ZONE 5 (Jets 2)
Upper- and mid- and lower-body jets.*

ZONE 6 (Jets 2)
Upper-, mid-, and lower-body jets.*

*Items are optional. Check with dealer for availability.
**HK™ Jets operate in every zone.
### ENVY™

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#### Physical Specifications

- **Dimensions/mm**: 1930
- **Height/mm**: 889
- **Seating Capacity/Positions**: 4/5
- **Weight Dry/Kgs.**: 249
- **Weight Full/Kgs.**: 1195
- **Water Capacity/Litres**: 946
- **Total Therapy Jets**: 14

*Items are optional. Check with dealer for availability. **HK™8 Neck Jets operate in every zone.*

### EPIC™

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<td>19</td>
<td>Water Features</td>
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</table>

#### Physical Specifications

- **Dimensions/mm**: 2286 x 2286
- **Height/mm**: 889
- **Interior Depth/mm**: 864
- **Corner Radius/mm**: 432
- **Seating Positions**: 7
- **Weight Dry/Kgs.**: 396
- **Weight Full/Kgs.**: 2088
- **Water Capacity/Litres**: 1703
- **Total Therapy Jets**: 57

*Items are optional. Check with dealer for availability. **HK™8 jets operate in every zone.*

#### Epic Tri-Zone Control

**A (JETS 2)**
- Tri-Zone A in position 1: Therapy Pillar.**
- Tri-Zone A in position 2: Overall-back.**
- Tri-Zone A in position 3 and Tri-Zone C in position 1: Feet.**

**B (JETS 1)**
- Tri-Zone B in position 3: Full back.**
- Tri-Zone B in position 1 and Tri-Zone D in position 3: Thighs.**

**A+C (JETS 2)**
- Tri-Zone A in position 3 and Tri-Zone C in position 1: Feet.**

**B+D (JETS 1)**
- Tri-Zone B in position 2: Overall-back.**

*Items are optional. Check with dealer for availability. **HK™8 jets operate in every zone.*
EUPHORIA™

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Physical Specifications
- Dimensions/mm: 2286 x 2286
- Height/mm: 864
- Corner Radius/mm: 432
- Seating Capacity/Positions: 7
- Weight Dry/Kgs.: 374
- Weight Full/Kgs.: 1887
- Water Capacity/Litres: 1514
- Total Therapy Jets: 46

MIRAGE™

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Physical Specifications
- Dimensions/mm: 1956 x 1956
- Height/mm: 864
- Corner Radius/mm: 432
- Seating Capacity/Positions: 4
- Weight Dry/Kgs.: 204
- Weight Full/Kgs.: 1207
- Water Capacity/Litres: 1003
- Total Therapy Jets: 20

---

Euphoria Tri-Zone Control
- ZONE 1 (JETS 2): Upper-, mid- and lower-body jets.*
- ZONE 1 (JETS 1): Upper-, mid- and lower-body jets.*
- ZONE 2 (JETS 1): Lower-body jets.**
- ZONE 3 (JETS 1): Upper-back jets.**

Mirage Zone Control
- ZONE 1A: Upper-, mid- and lower-back jets.**
- ZONE 1B: Lower-body jets.**

*Items are optional. Check with dealer for availability.
**HK™8 Neck Jets operate in every zone.
### Promise™

<table>
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#### Physical Specifications

- **Size**
  - Dimensions/mm: 1956 x 2134
  - Height/mm: 864
  - Corner Radius/mm: 432
  - Seating Positions: 4-6
  - Weight Dry/Kgs.: 272
  - Weight Full/Kgs.: 1559
  - Water Capacity/Litres: 1287
  - Total Therapy Jets: 18

### Quest™

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#### Physical Specifications

- **Size**
  - Dimensions/mm: 1956 x 2134
  - Height/mm: 864
  - Corner Radius/mm: 432
  - Seating Positions: 6
  - Weight Dry/Kgs.: 272
  - Weight Full/Kgs.: 1559
  - Water Capacity/Litres: 1287
  - Total Therapy Jets: 23

### Promise Zone Control

- **ZONE 1**
  - Lower-body jets.**

- **ZONE 2**
  - Upper-, mid- and lower-back jets.**

### Quest Tri-Zone Control

- **ZONE 1**
  - Upper- and mid- and lower-body jets.**

- **ZONE 2**
  - Upper- and mid- and lower-body jets.**

- **ZONE 3**
  - Lower-body jets.**

*Items are optional. Check with dealer for availability.

**HK™ 8 Neck Jets operate in every zone.
### Component Identification Quantity

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<tr>
<td>22</td>
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</table>

### Physical Specifications

**RENDZEVOUS™**

- Dimensions/mm: 1727 x 1727
- Height/mm: 749
- Corner Radius/mm: 432
- Seating Positions: 3
- Weight Dry/Kgs.: 136
- Weight Full/Kgs.: 701
- Water Capacity/Litres: 568
- Total Therapy Jets: 12

**RESORT™**

- Dimensions/mm: 2134 x 2134
- Height/mm: 864
- Corner Radius/mm: 432
- Seating Positions: 5
- Weight Dry/Kgs.: 327
- Weight Full/Kgs.: 1651
- Water Capacity/Litres: 1325
- Total Therapy Jets: 34

### Resort Zone Control

**ZONE 1 (JETS 1)**

Upper-, mid- and lower-back jets.**

**ZONE 1 (JETS 2)**

Upper-, mid- and lower-back jets.**

**ZONE 2 (JETS 1)**

Upper-back jets.**

Mid-, lower-back and leg jets.**

**ZONE 3 (JETS 1)**

Lower-body jets.**

*HK™8 Neck Jets operate in Zone 2 (Resort)

**Items are optional. Check with dealer for availability.
# Component Identification | Quantity
---|---
1 | HK™8 Neck Jets | 2
2 | HK™12 Jets | 10
3 | HK™16 Jets | 2
5 | Light* | 1
7 | Suction Fittings | 4
8 | Floor Drain | 1
10 | Neck Jet Valve | 1
11 | Bather's Control Panel | 1
12 | Filter Cartridge | 1
13 | Spa Frog® | 1
14 | Spa Frog® Return Fitting* | 1
15 | Ozone Injector Fitting* | 1
16 | Waterfall Feature* | 1
19 | Constellation* | 15
20 | Cushioned Headrests* | 3
21 | Adagio™ Speakers | 4

**HK™8 Neck Jets operate in every zone.**

*Items are optional. Check with dealer for availability.

---

**Zone 1 (JETS 2)**
Upper-, mid-, and leg jets.**

**Zone 1 (JETS 1)**
Upper-, mid-, and leg jets.**

**Zone 2 (JETS 1)**
Upper- back jets.**

**Zone 3 (JETS 1)**
Lower- body jets.**

*Items are optional. Check with dealer for availability.

**HK™8 Neck Jets operate in every zone.**
**SHOW™**

### Component Identification

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### Physical Specifications

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<th>Size</th>
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<td>Dimensions/mm</td>
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<td>Weight Dry/Kgs.</td>
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<td>Weight Full/Kgs.</td>
</tr>
<tr>
<td>Water Capacity/Litres</td>
</tr>
<tr>
<td>Total Therapy Jets</td>
</tr>
</tbody>
</table>

### Show Tri-Zone Control

**ZONE 1 (JETS 1)**
Adirondack A: all back, hips and legs.

**ZONE 2 (JETS 2)**
Adirondack B: upper- and mid-back, hips and feet.

**ZONE 3 (JETS 3)**
Captain's Chair: mid- and lower-back, arms, knees and wrists.
Seat: all back.

**ZONE 4 (JETS 1)**
Adirondack A: upper-back.

**ZONE 5 (JETS 2)**
Adirondack B: lower-back.

**ZONE 6 (JETS 3)**
Captain's Chair: lower-back.

**ZONE 7 (JETS 1)**
Adirondack A: feet.

**ZONE 8 (JETS 2)**
Adirondack B: feet.

**ZONE 9 (JETS 3)**
Therapy pillar: legs and feet.

*Items are optional. Check with dealer for availability.*

**HK™8 Neck Jets operate in every zone.**
**TROUBLESHOOTING GUIDE**

PLEASE NOTE: The following corrective actions may be performed by the spa owner. If the trouble cannot be corrected in the steps below, please contact your authorized Marquis spa dealer for service. (Improper servicing by an unauthorized service provider or spa owner could result in damage not covered by the warranty and could cause serious injury.)

**EQUIPMENT WILL NOT OPERATE**
- Check the control panel LCD window for diagnostic code.
- Check the circuit breaker on the main circuit panel.
- Check the condition of the power cord.

**INADEQUATE JET ACTION**
- Be sure the shut-off valves are completely open.
- Open the jets by turning the jet face to allow for maximum water flow.
- Check that the air control valve is open (rotate lever counterclockwise).
- Check for obstruction or restrictions at suction guard(s) or filters, such as leaves.
- Check that the water is at proper level, 2/3 up the Vortex skimmer opening(s).
- Inspect the filter cartridge(s) for dirt and debris.
- Check for pump air lock.

**NO HEAT**
- Check temperature displayed in the LCD window for desired temperature setting.
- Inspect the filter cartridge(s) for dirt and debris.
- Check that the water is at proper level, 2/3 up the Vortex skimmer opening(s).
- Check HEAT MODE to be certain spa is not in SLEEP MODE or ECONOMY MODE.
- Lower ambient temperatures may result in heat loss.

**LIGHT DOES NOT WORK**
- Press the LIGHT pad on the control panel.
- Reposition the light bulb in the socket. (See REPLACING LIGHT BULB.)
- Replace the light bulb with similar component only.

**OZONATOR BUILDUP**
There can be a build up of nitrous compounds that typically gather at the ozone outlet connection to the tubing after a six to 12 month period. If you see a “gummy” build up at the point where the ozone tubing is connected to the ozone generator, do the following:
- Turn electrical power off.
- Disconnect the tubing and clean it out using a Q-tip dipped in white vinegar. Take care to avoid cracking or breakage when you remove the tubing from the barbed fitting.

**LCDS DIAGNOSTIC MESSAGES**
The advanced technology built into the spa allows it to perform a number of self-diagnostic system checks and it can display a variety of messages in the LCD window on the control panel.

**OHH, HH: Over heat protection. If a malfunction occurs and the spa water reaches 44°C, the system completely shuts down. In such a condition, DO NOT ENTER THE WATER. Turn off all power to the spa. Remove spa cover and allow water to cool. Once the heater has cooled, turn on power to the spa, then reset by pushing any pad. If spa does not reset, shut off the power to the spa and contact your authorized Marquis Spas® dealer for service. Several conditions could lead to overheating, for example, low water level, shut-off valves closed while heater is on, dirty filter, and restriction in the plumbing lines.**
After the power is turned back on, the spa will not restart itself until the water temperature within the spa drops to a lower, predetermined temperature.

OHS, OH: Over heat protection. The spa has shut down. One of the sensors has detected that the spa water is 43.3°C. DO NOT ENTER THE WATER. Turn off all power to the spa. Remove spa cover and allow water to cool. Once the heater has cooled, turn on power to spa, then reset by pushing any pad. If spa does not reset, shut off the power to the spa and contact authorized Marquis Spas® dealer for service.

ICE, IC: Freeze protection has been activated. Contact your authorized Marquis Spas® dealer for service. NOTE: ICE can been seen on a fresh fill if water temperature is too cold.

SnA and SA: A sensor that is plugged into the Sensor “A” jack is not working. The spa turns off. Contact authorized Marquis Spas® dealer for service.

Snb and SB: A sensor that is plugged into the Sensor “B” jack is not working. The spa turns off. Contact authorized Marquis Spas® dealer for service.

SnS and SN: Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the spa is shut down. Contact authorized Marquis Spas® dealer for service.

NOTE: If power is shut off or a power outage occurs, the 240V system has a battery backup. All user settings are retained.

HFL and HL: A substantial difference between the temperature sensors was detected. This could indicate a flow problem. Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists, contact authorized Marquis Spas® dealer.

NOTE: Spas can experience an over heat failure when in Economy or Sleep mode if equipment is in direct sunlight. To resolve this problem, change to Standard mode setting.

LF: Persistent low flow problems. (Displays on the fifth occurrence of the HFL message within 24 hours.) Heater is shut down, but other spa functions continue to run normally. Following this action is required for HFL message. Heating capacity of the spa will not reset automatically. You may press any pad to reset.

dr: Inadequate water detected in heater. Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. Press any pad to reset.

dY: Inadequate water detected in heater. (Displays on third occurrence of dr message.) Spa is shut down. Follow action required for “dr” message. Spa will not automatically reset; you may press any pad to reset.

Pr: When your spa is first energized, it will go into Priming mode. It will last for up to four or five minutes and then the spa will begin to heat and maintain the water temperature in the Standard mode.

- - F - - C: Temperature is unknown. After the pump has been running for two minutes, the temperature will display.

- - - - C: The temperature is not current. The spa is in Economy or Sleep mode. The pump may have been off for hours. If you wish to see the current spa temperature, either switch to Standard mode or turn Jets 1 on for at least two minutes.

Additional Diagnostics for Epic and Show models:

rtC: Hardware failure. Contact authorized Marquis Spas® dealer.

PSf: Hardware failure. Contact authorized Marquis Spas® dealer.

CrC: Firmware install problem. Contact authorized Marquis Spas® dealer.

CFE: Configuration error, spa cannot start up. Contact authorized Marquis Spas® dealer.

GFI: Spa can not trip GFCI. Contact dealer. Continued operation could be unsafe.

StU: Pump appears to be stuck in the on position, causing the water temperature to creep up, possibly to hazardous levels. POWER DOWN SPA IMMEDIATELY. DO NOT ENTER THE WATER. Contact authorized Marquis Spas® dealer.

Ht: Pump appears to have been stuck in the on position the last time spa was powered.

POWER DOWN SPA IMMEDIATELY. DO NOT ENTER THE WATER. Contact authorized Marquis Spas® dealer.

NOTE: If power is shut off or a power outage occurs, the 240V system has a battery backup. All user settings are retained.

MAINTENANCE REMINDERS:
The following reminders will be shown on the LED lights indicating it is time for maintenance. Reminder messages will also be displayed in the LCD window. Reset the reminders by pressing the Temp Up, Temp Down, or Settings pad.

• Clean Filter: LED will illuminate every 30 days. rCl will be displayed in the LCD window.
• Change Water: LED will illuminate every 90 days. rCh will be displayed in the LCD window.
• Change Minerals: rCa will be displayed in the LCD window every 90 days.
• Check Bromine: rSa will be displayed in the LCD window every 21 days.

MARQUIS SPA CARE

IMPORTANT CHEMICAL SAFETY PROCEDURES
1. Always keep chemicals out of reach of children.
2. Read product labels carefully prior to use.
3. When dissolving, always add chemicals to water; do not add water to chemicals. Some dry chemicals should be dissolved prior to adding them to the spa. Dip some water from the spa using a clean container. Mix until dissolved then add to circulating water.

4. CAUTION: Do not add chemicals together; add them separately to the spa water.

5. All chemical products should be stored in a cool, dry, well-ventilated area where the average temperature does not exceed 32°C. Keep storage area clean of debris such as rags, newspaper, and combustible materials.

6. Keep chemicals away from open flame or other heat source. Do not smoke near chemicals. If a dry chlorine chemical fire should occur, use water only. Do not use a dry chemical fire extinguisher to attempt to put out the fire.

7. When adding chemicals, always keep the water circulating in the spa with jets in a downward circular pattern for better chemical distribution. Add chemicals to the spa water one at a time. Allow several minutes between any new chemical additions using the jet action to evenly distribute throughout the spa.

8. It is important to leave the spa cover open for 20-30 minutes while shock treating your spa to avoid damage. Do not leave spa unattended while cover is open. Damage such as discoloration or brittle vinyl due to chemical damage is not covered under the warranty.

9. After adding chemicals, wait the amount of time recommended on the chemical container before retesting your water for an accurate reading. Retest your spa water before using.

10. If you have any questions or concerns about the correct procedures for handling chemicals, please contact your authorized Marquis Spas® dealer.

WATER CARE
There are three things necessary for clean safe water:

1. CIRCULATE: Water has to be circulated regularly; it can not be stagnant. Water has to be circulated the average temperature does not exceed 32°C. Keep storage area clean of debris such as rags, newspaper, and combustible materials.

2. FILTER: Water has to be filtered to remove particulate and debris. Do not use a dry chemical fire extinguisher to attempt to put out the fire.

3. SANITIZE: Water has to be sanitized to kill organisms like algae, bacteria and virus.

It is critical to maintain proper water balance to protect the spa heater and other components from damage. Damage to the spa surface and equipment caused by poor chemical or harsh chemical treatment is not covered under the warranty. Disscoloration of jet faces, valves and controls are an indication of poor chemical maintenance or exposure to the sun.

Jet inserts and valves do not qualify for labor coverage. These parts can be purchased or exchanged under warranty at your authorized Marquis Spas® dealer. Gaskets and seals are not covered under the warranty.
The control system in your Marquis spa will automatically circulate and filter. (See SPA CONTROL OPERATION, ConstantClean™ and SmartClean™ sections.) The sanitation requires minimal effort if done consistently and properly.

To sanitize spa water, three things are required:
1. BALANCE: The water must be balanced so the sanitizer can work and spa equipment is protected.
2. SHOCK: Shock to oxidize organics and maximize sanitizer efficiency.
3. SANITIZE: Maintain a proper level of sanitizer at all times.

UNDERSTANDING WATER BALANCE
Water balance is the interrelation of factors that determine the quality of the spa water. The effectiveness of chemicals and other additives are dependent on all these factors working together or “in balance”. The primary elements to water balance are the calcium hardness, total alkalinity and pH. Always use water treatment products recommended for use in a Marquis spa.

pH Balance
Keeping the pH balanced is the most critical component of water balance. Calcium hardness and total alkalinity act as buffers to stabilize the pH. When they are properly adjusted, the pH will be stable and easy to maintain. The pH is a measure of the relative acidity and basicity of the water. The ideal pH range is 7.4 - 7.6. When the pH falls below 7.2, the water can become corrosive. Low pH can cause damage to metal in the control system and heater, excessive sanitizer consumption, and skin irritation. A pH above 7.8 can be scale-forming and allow metals or minerals in the water to form deposits and stain spa surfaces. pH above 7.8 can also cause eye and skin irritation.

Total Alkalinity
Alkalinity acts as a buffer to prevent the pH from changing as other substances are added to the water. Stability of the pH is directly related to the alkalinity. The alkalinity should be between 80 – 140 ppm. Alkalinity below 80 ppm makes it difficult to stabilize the pH. Alkalinity above 140 ppm may increase the pH and cause cloudy water, scaling, and decreased efficiency of the sanitizer.

Note: Alkalinity & pH Increaser and Alkalinity & pH Decreaser will affect both the pH and alkalinity. Generally, smaller additions will change the pH and have a very minor effect on the alkalinity. Larger additions will also affect the pH, but will have a much greater effect on the alkalinity. (Example: If the pH is very high and the alkalinity is within range, adding a few smaller doses of pH and alkalinity Decreaser instead of one large dose will reduce the pH with little effect on the alkalinity.)

Calcium Hardness
Do not use soft water in your spa. It is critical to have calcium in your water. The ideal range of calcium is between 200 – 300 ppm. The calcium hardness is normally adjusted when filling or refilling after draining the spa. High calcium levels can cause scale buildup on spa surfaces and equipment. Your spa can be protected against hard calcium by using Metal & Stain Remover per the directions on the container. Low calcium levels can cause spa water to become highly corrosive and damaging to the equipment components and plumbing. To raise calcium levels, use Calcium Hardness Increaser.

BALANCE
When initially filling or refilling your spa, follow these steps to achieve proper water balance.

IMPORTANT! Always follow instructions on the chemical container when adding chemicals.
1. Test the spa water using a test strip or test kit. Determine the pH and alkalinity of the water.
2. If adjustments are needed for the pH and/or alkalinity, always balance the alkalinity before balancing the pH. The product(s) you should use to adjust pH and/or alkalinity are pH Alkalinity Increaser or pH & Alkalinity Decreaser. Make any additions per the directions on the bottle and then test and repeat if necessary until all readings are in the desired range.
3. Increase the calcium hardness if necessary.

SHOCK
Initial Treatment
Shock the spa using granular Chlorine Sanitizer or non-chlorine Spa Shock. Add directly to the spa per the instructions on the container. For the initial treatment, Chlorine Sanitizer is preferred as it will also establish a residual of sanitizer.

Maintenance Treatment
Once bacteria and other wastes are neutralized by the sanitizer, they stay in the water unless oxidized or shocked. Often called chloramines or bromamines, they create dull, cloudy water and can cause odor and eye or skin irritation. Shock treatment rids your spa of these wastes for clear, sparkling water. Shocking with non-chlorine Spa Shock or granular Chlorine Sanitizer is recommended once a week or whenever the water appears dull or cloudy or has a strong odor. Non-chlorine Spa Shock allows use of the spa 15 minutes after shock treatment.

NOTE: A strong bromine or chlorine odor typically indicates the spa needs to be shocked – not that there is too much bromine or chlorine in the water. A properly balanced spa that is shocked regularly will not have an odor.

SANITIZE
ConstantClean™ System (option)
The ConstantClean™ system utilizes a combination of sanitizers to increase water quality and significantly decrease maintenance. The combination of a Spa Frog® Mineral Cartridge and the factory installed ozonator greatly reduce the amount of sanitizer required. Instead of the normal 3 - 5 ppm of bromine, you may only need to maintain 1 - 2 ppm of bromine.

NOTE: The use of Spa Frog® floating cartridges is recommended. Do not use other floating chemical dispensers or Biguanide. Damage to the spa shell and other internal components can occur.

*B The built-in sanitation system is not available in some international markets. However, the ozone system is available on all spa models in all countries. Please see your dealer for recommended alternate treatment method if the built-in sanitation system is not available.

BUILT-IN SANITATION SYSTEM
After shocking the spa water with Chlorine Sanitizer granules or non-chlorine Spa Shock, bring the spa water to operating temperature. Then install the Spa Frog® cartridges.

ADJUST THE MINERAL CARTRIDGE
Remove the protective cellophane wrap from the Spa Frog® mineral cartridge. While holding the bottom of the cartridge, turn the top until the number six appears in the setting window.

NOTE: The mineral cartridge should be replaced every three to four months. You will still feel the “spent” minerals inside, but they are no longer effective and the cartridge needs to be replaced. It is recommended to drain and refill the spa at the same time you replace the mineral cartridge.

ADJUST THE BROMINE CARTRIDGE
Remove the protective cellophane wrap from the Spa Frog® bromine cartridge. Finding the right setting for the bromine cartridge will require monitoring your usage for the first few weeks. Begin with an initial setting based on the chart below and monitor bromine levels daily for the first week or so, adjusting the cartridge by one setting per day until a 3 - 5 ppm level has been achieved. To adjust cartridge, remove from system and turn to the next highest setting if the bromine level is low or the next lower setting if the bromine level is high. The bromine cartridge needs to be replaced when empty between two and four weeks. Always maintain 3 - 5 ppm of bromine.

Suggested Initial Bromine Cartridge Settings

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<th>Spa Litres</th>
<th>Spa Litres</th>
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<td>One hour</td>
<td>658 - 1129</td>
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<tr>
<td>Four hours</td>
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<td>2</td>
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</table>
INSTALL THE CARTRIDGES
Locate and remove the cartridge holder cap on the top lip of the spa. Push down and turn the holder counterclockwise to unlock. Lift holder out. Snap the Spa Frog™ mineral cartridge into the area of the holder marked “MINERALS” (top portion), making sure to line up the indentation near the top of the cartridge with the raised line on the holder. Then snap the Spa Frog™ bromine cartridge into the area of the holder marked “BROMINE”. Be sure to line up the indentation on the cartridge with the raised line on the holder. After cartridges are snapped in, return the holder, push down, and then turn clockwise to lock into place.

CAUTION: Hand-tighten only; avoid over tightening; avoid bending the holder to help prevent damage to the holder. Damage caused due to improper removal or installation of chemical cartridge holder is not covered under the warranty. Cartridge holder is warranted to be free from defects at time of delivery of spa. Chemical cartridge holders do not qualify for labor coverage. These parts can be purchased or exchanged under warranty at your authorized Marquis Spas® dealer.

REMOVE THE CARTRIDGES
Reverse above procedures to remove cartridges.

*The built-in sanitation system is not available in some international markets. See your authorized Marquis Spas® dealer for recommended alternate water treatment method.

WATER CARE REGIMEN
Marquis SpaCare™ products are classified by easy to follow usage guidelines. The information below indicates whether the product should be used daily, weekly, monthly, when filling, or as needed – if special water conditions arise.

WATER CARE TROUBLESHOOTING
NOTE: If you request a service call and no problem is found with the spa or the problem is not covered by warranty (i.e. chemical damage), you will be charged at the regular service rate.

P: Problem
S: Solution

Cloudy Water
P: Inadequate filtration or dirty filter.
S: Ensure that the filter is securely installed. Clean or replace filter. Increase the length of clean up and/or filter cycles.

P: Water is not balanced.
S: Test water and adjust pH, alkalinity, and sanitizer as needed. Shock to oxidize and destroy organics in the water.

P: Unfiltered particles or chemically saturated.
S: Use Water Clarifier to combine particles.

P: High total dissolved solids
S: Drain, clean, and refill the spa.

Chemical Odor
P: Too many chloramines/bromamines in the water.
S: Treat water with non-chlorine Spa Shock, then adjust sanitizer level as necessary.

P: Dull looking water, difficult to manage. High total dissolved solids (TDS) may be the cause.
S: Drain, clean and refill with fresh water.

Musty Odor
P: Not enough sanitizer in water – bacteria or algae in water.
S: Add sanitizer as necessary and shock. Readjust sanitizer level if necessary.

Yellow Water
P: Low pH and/or low alkalinity.
S: Test and adjust pH with pH and Alkalinity Increase. Adjust alkalinity if necessary.

Foaming
P: High concentration of body oils, lotions or soaps, as well as excessive organics.
S: Use Spa Defoamer and adjust pH and sanitizer as needed.

Scum Line in Spa
P: Body oils and dirt.
S: Use Glove Sponge to clean the spa. Test and adjust the sanitizer and pH if necessary. Increase the clean up cycle.

No Sanitizer Reading
P: Sanitizer level is too low.
S: Shock and/or adjust Spa Frog® bromine cartridge until the sanitizer registers in the recommended range.

P: Test strip remains “white” even after sanitizer has been added.
S: Sanitizer level could be extremely high. It can bleach the reagents on the test strip and give a false reading. Remove spa cover and activate jets and air control. Allow jets to run for 30 minutes. Test water to see if desired level has been reached. Adjust Spa Frog® bromine cartridge to reduce bromine level.

High Sanitizer Reading
P: Too much chlorine or bromine added or dispensed into the spa.
S: Remove spa cover and activate jets and air control. Allow jets to run for 30 minutes. Test water to see if desired level has been reached. Adjust Spa Frog® bromine cartridge to reduce bromine level.

DAILY
Sanitizer
Maintain 1 - 2 ppm of sanitizer at all times.

WEEKLY
Spa Shock
Sanitizer combines with bacteria and neutralizes sanitizer/bacteria on contact. However, the used sanitizer/bacteria particle is still present in the spa water. Used sanitizer in the water emits a chlorine odor and causes cloudy water. To oxidize, or rid the spa of this used sanitizer, you must shock the spa once a week. NOTE: Additional shocking may be necessary if the spa is under heavy use.

pH & Alkalinity Increase and pH & Alkalinity Decrease
These two products work to raise or lower the pH and alkalinity levels in the spa and are only needed if the test strip indicates the levels are not in the ideal range.

Water Clarifier
Microscopic particles can pass right through the spa filter and create cloudy water. The use of Marquis SpaCare™ Water Clarifier combing these microscopic particles into larger particles that can be trapped in the filter to clear cloudy water.

Spa Defoamer
If foam appears in your spa, the action of the jets will keep it from dissipating. Use Marquis SpaCare™ Spa Defoamer to instantly rid your spa water of foam.

Metal and Stain Remover
Metal and Stain Remover will remove metals such as iron and copper from spa water.
Eye or Skin Irritation
P: Contaminants or excessive amount of chloramines/bromamines in water.
S: Treat water with Spa Shock. Adjust sanitizer level.

P: pH is low.
S: Adjust as needed.

Corrosion of Metal
P: Low pH.
S: Adjust pH with pH and Alkalinity Increase.

Green Water/Algae
P: Low sanitizer level or high pH.
S: Adjust pH, shock and/or adjust Spa Frog® bromine cartridge as necessary.

Erratic pH
P: Alkalinity and/or calcium hardness are too low causing pH "bounce".
S: Test and adjust alkalinity and/or calcium hardness to bring into ideal range.

MAINTENANCE

WEEKLY MAINTENANCE

1. Removing Debris
   Remove any debris and leaves from the Vortex skimmers and suction guards on the inside of the spa. Blocked intakes can impede the flow of water through the jetting system.

2. Water Level
   Replenish the water level if necessary so that it is approximately two-thirds up the Vortex skimmer opening. (See STARTING YOUR SPA.) Low and high water levels can damage your spa. It is important to check your water level often.

MONTHLY MAINTENANCE

1. Filter Care
   We cannot stress enough the importance of a clean filter for proper water filtration. Dirty filters can restrict water flow, cause hazy water, and prevent your chemicals from working properly. Dirty filters can also cause low flow from jets, poor water clarity and sensors to activate error codes. It is important to clean filters regularly. Many water treatment products clear or clarify the water by clumping microscopic particles and minerals together so that these larger particles can be effectively trapped in the filter. A filter clogged with debris and calcium deposits does not trap particles properly.
   Soak your filter cartridges in Filter Cleaner monthly.

   The Maintenance Reminder on the spa-side Control Panel indicates a CL every 30 days to remind you to clean your filter.

   Removing the Filter
   Turn the RCD power off to the spa. Grasp the edge of the Vortex skimmer lid or Waterfall, pull up firmly, but gently, to remove it.
   Turn the filter cartridge counterclockwise to unscrew it from its base. Lift out the filter cartridge.
   Use a hose to clean the filter cartridge and Filter Cleaner to soak the filters.
   NOTE: Keep an extra set of filters on hand so you always have a clean set ready for immediate spa enjoyment. Remember to replace the filter cartridges at least once a year.

   Reinstalling the Filter
   Repeat the steps above in reverse. Do not over tighten the filter as it may cause the threads on the bottom to strip and fail to hold the filter in place. When replacing the Waterfall, center the top over the raised filter ring and press down firmly until the top snaps into place. (See INSTALLATION INSTRUCTIONS, Filter Cartridges.)

   CAUTION: Over-tightening of the filter can cause the filter or filter housing to crack. Tighten filter until it is just snug.

   NOTE: Filters and filter lids do not qualify for labor coverage. These parts can be purchased or exchanged under warranty at your authorized Marquis Spas® dealer.

   Leakage Detection
   Open the equipment door and check for signs of water leakage around the pump(s). Pump seals wear out over time, especially with improper water chemistry. Pump seals, heater gaskets and pump gaskets must be checked each month to ensure they are not leaking. Further damage caused by a leak from any component is not covered under the warranty.

   EVERY THREE TO FOUR MONTHS

   Draining and Filling the Spa
   On average, a spa needs to be drained every three to four months. After months of continually adding chemicals to the water and introducing body oils and lotions, the water can be difficult to manage and chemicals are not as effective as usual. You may also notice excessive foaming. More frequent draining may be required depending on use.

   Draining the Spa
   A. Turn off the power to the spa.
   B. Open the equipment compartment (see EQUIPMENT DIAGRAM).
   C. Open the drain valve. Gravity causes the water to drain out of the hose.
   D. When the spa is empty, close the drain valve and remove the hose.
   E. Reinstall the hose bib plug.

   NOTE: Keep the drain valve closed at all times except when draining the spa (do not rely on the cap to stop the flow of water). Not doing so could result in damage to the drain valve due to freezing water.

   Ozonator Operation
   Clean the ozone injector and fitting every six months. A mineral build up may clog the ozone injector, causing a lack of flow or low flow of ozone. To prevent this, perform the following:

   A. Disconnect power to the spa.
   B. Open the equipment compartment.
   C. Locate the ozonator in the equipment compartment (see spa equipment diagrams) and unplug the ozonator from the control box.
   D. Place 0.47 litres of white vinegar (white vinegar will not damage the spa components) into a container such as a cup or bucket. Place the ozonator on the equipment compartment floor.
   E. Carefully loosen the long clear tube to the bottom of the ozonator. A liquid substance may be found inside the tubing. If it is present, be certain not to come into contact with the liquid.
   F. WARNING: Nitric acid accumulates in the air lines of the ozonator and injector. Nitric acid will cause severe chemical burns if direct skin contact is made, so always wear protective gloves, glasses and clothing when working on the ozonator or injector lines.
   G. Place the end of the tubing into the vinegar, making certain that the end of the tubing sits at the bottom of the container.
   H. Reconnect power to the spa.
   I. Run the spa until all of the vinegar is gone. This should allow an ample flow of vinegar to be run through the injector and clear the blockage.
   J. Disconnect power to the spa.
   K. Remove the empty cup or bucket.
   L. Reinstall the tubing to the bottom of the ozonator.
   M. Plug the ozonator into the control box.
   N. Close the equipment compartment door.
   O. Reconnect power to the spa.

   Replacing the Spa Frog® Mineral Cartridge
   This cartridge should be replaced every three to four months. You may still feel the “spent” minerals inside, but they are no longer effective and need to be replaced. (See ADJUST THE MINERAL CARTRIDGES, Blue Mineral Cartridge.)

   Clean the DuraShell® Interior
   Once the spa is drained, clean the DuraShell® interior thoroughly especially at the water line. We suggest the Glove Sponge to clean without scratching.
To maintain the high gloss and elegant look of DuraShell®, just follow these simple steps: For normal care and cleaning use a soft cloth or sponge and water. Rinse well and dry with a soft, clean cloth. Never use abrasive cleaners. Do not allow your acrylic surface to come into contact with products such as ketones or esters such as acetone or ethyl acetate (nail polish remover), Wintergreen oil (methyl salicylate), nail polish, dry cleaning solution or other chlorinated organic solvents, lacquer thinners, gasoline, aromatic solvents, citrus cleaners, pine oil, etc. Remove dust and dry dirt with a soft, damp cloth. Clean grease, oil, paint and ink stains with diluted isopropyl (rubbing) alcohol (do not let alcohol pool or remain on acrylic). Dry with a clean, soft cloth. Avoid usingrazor blades or other sharp instruments that might scratch the surface.

NOTE: Due to the high-gloss, fine finish of the acrylics, imperfections in the surface texture may occur. These in no way compromise the integrity of the spa shell.

NOTE: Do not leave an empty spa uncovered. Direct sunlight on the spa surface can cause severe damage or blemishing and can result in the voiding of any surface warranties.

Refill the Spa
Fill the spa with fresh water from a garden hose and balance the water as described in the Water Treatment section.

The use of a Fill Filter is recommended when filling especially in areas of high mineral content in the water. Attach to the end of a garden hose to filter out any grit and sediment that could accumulate in the spa and potentially scratch the spa surface.

AS NEEDED MAINTENANCE

Cover Care
It is recommended that you use Marquis Cover Cleaner to keep the spa cover clean and conditioned. Proper care of the cover increases the life and keeps it looking great in even the harshest conditions. NOTE: Do not use regular household products or products that contain silicone, alcohol, steel wool, or bleach.

A. Remove the cover from the spa and gently lean it against a wall or fence.
B. Use a garden hose to spray the cover and loosen and rinse away dirt or debris.
C. Use a large sponge and/or soft bristle brush with a very mild soap solution. Scrub the vinyl top in a circular motion. Rinse vinyl clean before a soap film has a chance to dry.
D. Scrub the perimeter of the cover and side flaps. Rinse clean with water.
E. Rinse off underside of cover with water only (no soap) and wipe clean with a dry rag.
F. Use Cover Cleaner to condition the top of the cover after cleaning.

Cushioned Headrest Care
To increase the life of your cushioned headrest, remove and replace them with care only when necessary.

Remove Cushioned Headrest
Slip your fingers under each end of the interior cushioned headrest part and gently pull straight towards you. Damage caused to attachments due to improper removal is not covered under warranty. Pillows and attachments are warranted to be free of defects at delivery only.

DuraWood Care
Clean the exterior of the spa with a mild soap and water solution. Cleaners that contain alcohol or high levels of solvents, along with Acetone, Nitrobenzene, and Cyclohexanol, can dissolve and discolor the DuraWood exterior.

Excess Debris
Grit and debris tracked into the spa should be removed with a spa vacuum.

Water Line
To avoid buildup of oils and lotions at the water line, clean the interior when needed. We suggest the Glove Sponge to clean without scratching.

NOTE: Do not use the same brush or sponge to clean the exterior of the spa and the interior of the spa. Soap and other product residue used on the outside of the spa can cause foaming of the spa water and scratches to the spa surface if used on the inside of the spa.

Light Bulb Replacement:
A. Turn off the power to the spa.
B. Remove the equipment area door to find the light access. (See EQUIPMENT DIAGRAM.)
C. Remove the lamp socket from the back of the light assembly by turning counterclockwise and pulling at the same time.
D. Gently pull the bulb out of the lamp socket and replace with similar component only. Install the lamp socket back into the light assembly and replace door.

SUSPENDED USE OR WINTERIZING THE SPA
If you decide to discontinue the use of your spa for any extended period of time, we suggest you follow the steps below.

NOTE: During long periods of inactivity, damage can occur to equipment from condensation within the equipment compartment. Failure to follow these instructions during freezing conditions will result in cracked fitting(s) and glue joints, and other damage.

1. Turn off the power to the spa.
2. Drain the spa. (See DRAINING AND REFILLING THE SPA.)
3. Remove all residual water from the seating and footwell. If necessary, bail out the remaining water then dry the spa with towels. A wet/dry vacuum is recommended for best results.
4. Using the wet/dry vacuum, place vacuum nozzle over each jet nozzle to remove water from plumbing lines, starting with the highest jet and finishing with the lowest jet.

NOTE: The spa is equipped with a Tri-Zone or PowerShift control which is used to divert water between different jet zones. The valve must be “open” to the particular jets you are vacuuming.

5. Unscrew the pump plug(s) from the pump(s). (See STARTING YOUR SPA.)
6. Again, using the wet/dry vacuum, place nozzle over the exposed pump opening(s) to remove excess water. The pump(s) should be removed from the spa and stored in a climate-controlled room.
7. Clean the spa interior.
8. Clean the filter cartridges.
9. Reinstall the spa cover and lock in place.

VACATION CARE INSTRUCTIONS

Short time periods: 3-5 days
1. Adjust the pH (see WATER CARE).
2. Sanitize the water by following the shock procedures (See WATER CARE).
3. Lock your spa cover in place with cover locks.
4. Upon return, shock sanitize water.

Long time periods: 5-14 days
1. One day before leaving, set the temperature to its lowest level (approximately 27° C).
2. Adjust pH as needed.
3. Shock sanitize water.
4. Upon return, shock sanitize water.
5. Return temperature to original setting.
6. Test water chemistry and adjust as necessary.
owners protection plan

marquis spas® limited warranty

what the marquis corp. limited warranty covers
marquis corp. warrants that our products will be free from defects in materials and workmanship for the term set forth exclusively in this warranty. accessories purchased from marquis corp. or a marquis corp. authorized marquis spas® dealer and added to the spa after manufacture of the spa are not covered under this warranty but may have other warranties. refer to owner’s manual for proper use, maintenance and installation of your spa. the marquis spas® limited warranty, provided by this owner’s protection plan, is made only to the original purchaser of the spa and is not transferable.

structure: the fiber glass structure is warranted for 10 years not to leak. fittings and attachments are not included.

surface: the acrylic surface is warranted for seven years against blisters, cracks and delamination.

plumbing: water loss from plumbing and fittings is warranted for five years. gaskets and seals are not included.

equipment: electronic equipment is warranted against defects in materials and workmanship for five years. equipment includes equipment packs, pc boards, pumps, control panels, heater and heat sensors.

exterior: the synthetic skirt and dura base exterior are warranted against cracking and peeling for five years.

components: the ozonator and infra red sensors are warranted against defects in material and workmanship for two years.

parts: led lights, remote controls, valves, spa cover, stereo components, jet inserts, inline sanitation system and overlays are warranted for one year. these parts do not qualify for labor coverage under this warranty.

fuses, non-led lights, wood exterior, filter, filter lid, cushioned headrests, chemical cartridge holders and other items not specifically mentioned in this warranty are warranted to be free from defects in materials and workmanship at time of delivery. these parts do not qualify for labor coverage under this warranty.

term of the marquis corp. limited warranty
the term of your warranty begins on the date the product is sold to you and continues for the term described in this warranty for each component.

what you should do if you experience a problem
unless otherwise designated in writing by marquis corp., marquis corp. or its agent are the only parties authorized to perform warranty service on marquis corp. spas. upon experiencing a problem, please contact your authorized marquis spas® dealer.

you will be asked to provide the following information when requesting warranty service: your name, address and contact information; serial number; a description of your spa and a description of the problem. you may be required to provide proof of purchase of your spa prior to receiving warranty service.

what marquis corp. will do in the event of a problem
marquis corp. agrees to repair any plumbing or surface defects and to repair or furnish a replacement for any factory-installed component covered under this warranty which, upon test and examination by marquis corp., proves to have manufacturing defects. all materials for examination must be returned to marquis corp. freight prepaid.

marquis corp. will provide parts and labor (according to predetermined schedule) at no charge to repair or replace components that fail due to manufacturing defects. responding authorized marquis spas® dealer may charge additional service and travel fees.

in the event that marquis corp. or its agent determines that your problem can be addressed by providing a replacement part to you for installation in your spa, a replacement part will be provided to you at no charge when you return the defective part. all replacement parts assume the original warranty status of the spa into which they are installed, including time remaining on warranty, and have no separate or independent warranty of any kind.

to facilitate repairs, marquis corp. or its agent may require access to spa equipment. it is your responsibility to provide unencumbered access.

what the marquis corp. limited warranty does not cover
no warranty will apply to any spa that has been (i) modified, altered or adapted without marquis corp.’s written consent; (ii) maltreated or used in a manner other than in accordance with the spa owner’s manual; (iii) repaired by any third party not authorized by marquis corp.; (iv) improperly installed by any party; (v) used with equipment not covered by this warranty, to the extent that problems are attributable to such use; (vi) relocated to the extent that problems are attributable to the relocation; and (vii) located on any support surface other than specified in the spa printed instructions. refer to instructions in the owner’s manual for proper use, maintenance and installation of your spa.

other items not included in this warranty are freight expenses; labor and material cost associated with removal and or replacement of the spa; damage to or fading of the spa surface and staining of the spa surface or equipment caused by impact, scratching, abrasive or corrosive cleaners; damage due to extreme water temperatures outside the range of 0°c to 49°c even if the damage was the result of a covered failure; or damage to the spa surface or equipment caused by acts of nature, including wind and power surges. damage to the spa surface and fittings caused by leaving the spa uncovered and empty of water with direct exposure to sunlight may cause solar heat distress and also invalidates this warranty.

other costs not associated with the direct repair of the spa, such as phone charges and missed work are not included in this warranty. in the event that the marquis corp. serial number tag on the spa has been removed or tampered with, the warranty will be void. customer may not dismantle spas, and any attempt to dismantle systems, other than described herein, constitutes a modification or alteration of the spa which voids the applicable warranty.

limitations
your sole and exclusive remedy and marquis corp.’s entire liability in connection with manufacture and sales of its spa products is repair or replacement (at marquis’ option) of a defective part, as expressed in the limited warranty. any other express or implied representation or warranty, including the implied warranties of merchantability and of fitness for a particular purpose as well as non-infringement, is excluded to the maximum extent permitted by law.

except as may be required by applicable law, marquis corp. shall not be liable for injury, loss, or damage to person or property, however arising, in connection with manufacture or sale of its spa products. this includes indirect, punitive, special, incidental, or consequential damages (including but not limited to loss of use) whether the claim for such injury, loss, or damage is based on breach of contract, breach of warranty, or tort, even if marquis corp. has previously been advised of the possibility of such damages.

this limited warranty gives you specific legal rights, and you may also have other rights which vary from country to country. for example, some countries restrict limitations on implied warranties or on some forms of damages or types of loss or injury.
ADAGIO™ AUDIO SYSTEM AND AQUAVISION ONE YEAR LIMITED WARRANTY

Marquis Corp. warrants to the original retail purchaser, the components of the Adagio™ audio system or Aquavision unit will be free from defects in material and workmanship for a period of one year from date of purchase. One year coverage includes parts. Labor is covered for 90 days and is based on a predetermined schedule. Optional remote and IR/RF sending unit not included in this warranty; other warranties may apply from the original manufacturer of the optional remote. The Adagio™ audio system and Aquavision unit Limited Warranty is made only to the original purchaser of the spa and is not transferable. In no event shall any obligation of Marquis Corp. extend beyond the original period of any applicable warranty determined according to the effective warranty date of the original purchaser.

PERFORMANCE OF WARRANTY

Marquis Corp. agrees to repair or furnish a replacement for any defects in Adagio™ audio system or Aquavision unit material or workmanship which upon test and examination by Marquis Corp. proves defective. Adagio™ audio components including CD player/radio, speakers, subwoofer, mechanical speaker lift device, stereo access door, power supply are warranted against defects in material and workmanship for one year. Aquavision components including mechanical monitor lift device, monitor housing and power supply are warranted against defects in material and workmanship for one year. Labor to replace audio or Aquavision components is covered for 90 days. Water intrusion of any kind is not covered. All materials for examination must be returned to Marquis Corp. freight prepaid. Your authorized Marquis Dealer reserves the right to assess travel charges for service calls.

INVALIDATION OF WARRANTY

This warranty is void if the Adagio™ audio system or Aquavision unit has been subjected to alteration, misuse or abuse or if any repairs on the Adagio™ audio system or Aquavision unit are performed or attempted by anyone other than an authorized Marquis Corp. service center. Alteration is defined as any component change, electrical conversion or the addition of any alternative sound system components which contribute to component failure.

Misuse and abuse shall include without limitation any external power source attached to the Adagio™ audio system or Aquavision unit other than approved source, or use in a particular manner that the Adagio™ audio system or Aquavision unit was not designed, or operation of the Adagio™ audio system or Aquavision unit other than in accordance with Marquis Corp. printed instruction (located in the Owner’s Manual) that leads to any component failure. Under no circumstances shall Marquis Corp. or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Other costs not associated to the direct repair of the spa, such as phone charges, missed work, and damage caused to the Adagio™ audio system or Aquavision unit beyond Marquis control, are not included in this warranty. Items beyond Marquis control include but are not limited to damage resulting from: improper connections, accidents, failure to follow procedures defined in the Owner’s Manual, damaged from excessive wattage to the system, lightning, extreme temperatures or any other natural occurrences.

IMPORTANT: Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, therefore the limitation or exclusions may not apply to you.

DISCLAIMERS

There are no additional warranties, express or implied, which extend beyond the terms of this limited warranty. Marquis Corp. makes no warranty of merchantability of the goods or the fitness of the goods for a particular purpose. No other person or entity has been authorized to make any warranty, representation or promise of performance not included in this express written warranty, and Marquis Corp. shall not be bound by any such additional warranty, representation or promise.

This warranty gives you specific legal rights. You may also have other rights that may vary from state to state.