



## Limited **Warranty**

Celebrity Hot Tubs are built in the USA by American workers who take pride in offering this comprehensive warranty to support this quality product.

### **5 YEARS**

**The Shell Structure** – 5 years from the date of purchase. This warranty protects the hot tub shell from defects in material and workmanship for five years and applies to all Celebrity Hot Tubs.

### **2 YEARS**

**The Plumbing** – 2 years from the date of purchase. If the hot tub plumbing experiences a leak in the first two years it will be repaired by a factory-authorized technician.

### **2 YEARS**

**The Equipment** – 2 years from the date of purchase. The pumps, heater and control system components will be repaired when a component is found defective within the first two years of ownership.

### **1 YEAR**

**Other Non-Wear Items** – 1 year from the date of purchase. All other components including the hot tub's surface, exterior, LED lights, stereo, cover, ozonator, GFCI, valves and all others have a one year warranty.

### **TOTAL PROTECTION**

Total protection for your Celebrity Hot Tubs. This warranty gives the original purchaser specific legal rights. You may also have other rights that may vary from state to state. There are no additional warranties, express or implied, which extend beyond the terms of this limited warranty. **Celebrity Hot Tubs makes no warranty of merchantability of the goods or the fitness of the goods for a particular purpose.** No other person or entity has been authorized to make any warranty, representation or promise of performance not included in this express written warranty, and Celebrity Hot Tubs shall not be bound by any such additional warrant, representation or promise. **See the complete details of the warranty on page two.**

### GETTING SERVICE

To have service performed on your Celebrity Hot Tub, please contact the authorized dealer from which you purchased the hot tub. They will diagnose and repair any problems with your hot tub. Final warranty determination will be made by Celebrity Hot Tubs after the parts have been returned to the factory for evaluation.

### WARRANTY COVERAGE

The five (5) year shell structure warranty covers defects that result in loss of water. Labor for repairs is covered for five years and is limited to \$150.00 for each occurrence. Minor blemishes or scratches, are not covered by this warranty. Attachments, acrylic surface and fixtures are not covered under this portion of the warranty.

The two (2) year plumbing warranty covers water loss at glue joints, jet installation and bonded parts only for manufacturer defects. Labor for repairs is covered for one year and is limited to \$60.00 for each occurrence. Water loss due to loose unions, pump seals or gaskets is excluded.

The two (2) year equipment warranty covers pumps, heaters and control system components only. If one of these items fails due to a manufacturing defect it will be replaced. Labor is covered for one year and is limited to \$60.00 for each occurrence. Failures due to poorly managed chemicals such as pin holes in the heaters or pumps that fail due to water intrusion from a leaky seal are not covered.

The one (1) year parts warranty covers all other components of the hot tub that are not wear items and that are not specifically called out above including the hot tub surface, ozone (if equipped), LED light, GFCI cord, valves, hot tub cover, jet inserts, overlays, audio (if equipped), exterior cabinet and all others. Wear items are defined as items that wear out with use of the hot tub or are used to protect components including filters, fuses, headrests, filter covers, seals and gaskets. Except for the acrylic surface there is no labor coverage for any component covered under the one year warranty. Labor for repair of the acrylic surface is covered for one (1) year and is limited to \$150.00. Repairs to the acrylic surface may not match perfectly with the acrylic and may fade over time which is not covered under the warranty.

### TERM OF THE CELEBRITY HOT TUBS LIMITED WARRANTY

The term of your warranty begins on the date the product is sold to you and continues for the term described in this warranty for each component. This warranty only extends to the original purchaser, and is not transferable.

### WHAT YOU SHOULD DO IF YOU EXPERIENCE A PROBLEM

Unless otherwise designated in writing by Celebrity Hot Tubs, Celebrity Hot Tubs or its agent are the only parties authorized to perform warranty service on Celebrity Hot Tubs. Upon experiencing a problem, please contact your authorized dealer. You will be asked to provide the following information when requesting warranty service: your name, address and contact information; serial number; a description of your spa and a description of the problem. You will be required to provide proof of purchase of your spa prior to receiving warranty service.

### WHAT CELEBRITY HOT TUBS WILL DO IN THE EVENT OF A PROBLEM

Celebrity Hot Tubs agrees to repair any structure, plumbing or surface defects and to repair or furnish a replacement for any factory-installed component covered under this warranty which, upon test and examination by Celebrity Hot Tubs, proves to have manufacturing defects. All materials for examination must be returned to Celebrity Hot Tubs freight prepaid. Celebrity Hot Tubs will provide parts and labor where applicable (according to predetermined schedule) at no charge to repair or replace components that fail due to manufacturing defects. Responding authorized dealer may charge additional service and travel fees. Labor payments to the dealer from Celebrity Hot Tubs are for repairs only and not for diagnosing the problem. You may be required to pay for the initial service call to diagnose the problem.

In the event that Celebrity Hot Tubs or its agent determines that your problem can be addressed by providing a replacement part to you for installation in your spa, a replacement part will be provided to you at no charge when you return the defective part. All replacement parts assume the original warranty status of the spa into which they are installed, including time remaining on warranty, and have no separate, additional or independent warranty of any kind.

To facilitate repairs, Celebrity Hot Tubs or its agent may require access to spa equipment. It is your responsibility to provide unencumbered access.

### WHAT THE CELEBRITY HOT TUBS LIMITED WARRANTY DOES NOT COVER

No warranty will apply to any spa that has been modified, altered or adapted without Celebrity Hot Tubs' written consent; maltreated or used in a manner other than in accordance with the spa owner's manual; repaired by any third party not authorized by Celebrity Hot Tubs; improperly installed by any party; used with equipment not covered by this warranty, to the extent that problems are attributable to such use; damage caused by pH level outside the range of 7.4 to 7.6 and other chemical abuse. Refer to instructions in the owner's manual for proper use, maintenance and installation of your spa. Salt generators and the use of chemicals containing hydrogen peroxide will void this warranty. Other items not included in this warranty are freight expenses; labor and material cost associated with removal and/or replacement of the spa; damage to or fading of the spa surface and staining of the spa surface or equipment caused by impact, scratching, abrasive or corrosive cleaners; damage due to extreme water temperatures outside the range of 32°F to 120°F (0°C to 49°C) even if the damage was the result of a covered failure; or damage to the spa surface or equipment caused by acts of nature, including wind and power surges. Damage to the spa surface and fittings caused by leaving the spa uncovered and empty of water with direct exposure to sunlight, which may cause solar heat distress, also invalidates this warranty. Do not clean your spa on hot sunny days. This may cause the hot tub to crack, blister or fittings to warp which is not covered by this warranty. Additional labor and material to remove hot tubs from an enclosed room, any surround or a vaulted installation are excluded. Valves damaged by dirt or sand, discolored or faded jets, waterfalls, other plastic components are excluded. Warping, fading and staining of the hot tub cabinet due to sun exposure, cleaning or accident are not covered. Other exclusions include hot tubs used in any commercial application including but not limited to rental properties. If the hot tubs' electrical is installed by anyone other than a certified licensed electrician, if the electrical is installed incorrectly or with high or low voltage, the warranty is void. Shipping and/or delivery damage to the hot tub are specifically excluded. Fading or discoloring of any component is also excluded. The warranty is void if the hot tub has been moved from its original installation location for any reason. All warranties are void if the spa is not installed on a flat and level reinforced concrete pad or wood deck able to support 100 lbs. per square foot.

Other costs not associated with the direct repair of the spa, such as phone charges and missed work are not included in this warranty. In the event that the Celebrity Hot Tubs' serial number tag on the spa has been removed or tampered with, the warranty will be void. Customer may not dismantle spas, and any attempt to dismantle systems, other than described herein, constitutes a modification or alteration of the spa which voids the applicable warranty.

### LIMITATIONS

Your sole and exclusive remedy and Celebrity Hot Tubs' entire liability in connection with manufacture and sales of its spa products is repair or replacement (at Celebrity Hot Tubs' option) of a defective part, as expressed in the limited warranty. **Any other express or implied representation or warranty, including the implied warranties of merchantability and of fitness for a particular purpose as well as non-infringement, is excluded to the maximum extent permitted by law.**

Except as may be required by applicable law, Celebrity Hot Tubs shall not be liable for injury, loss, or damage to person or property, however arising, in connection with manufacture or sale of its spa products. This includes indirect, punitive, special, incidental, or consequential damages (including but not limited to loss of use) whether the claim for such injury, loss, or damage is based on breach of contract, breach of warranty, or tort, even if Celebrity Hot Tubs has previously been advised of the possibility of such damages.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.